

STRATEGIC PLAN

2024 → 2029 → 2039



Boynton Beach, Florida
August 2024

Lyle Sumek Associates, Inc.
411 N. New River Drive E502
Ft Lauderdale, FL 33301

E-mail: sumekassoc@gmail.com
Phone: (386) 246-6250

Table of Contents

<small>Strat</small> Strategic Planning Model for City of Boynton Beach	1
Boynton Beach Vision 2038	3
Boynton Beach City Government: Mission	9
Boynton Beach Plan 2023 – 2028	14
Boynton Beach City Action Agenda 2023 – 2024	37

[WORKING DRAFT UPDATED: 8/15/24]

This report and all related materials are copyrighted. This report may be duplicated for distribution to appropriate parties as needed. No unauthorized duplication is allowed, including for use in training within your organization or for consulting purposes outside your organization. All requests for duplication must be submitted in writing.

***STRATEGIC PLAN MODEL for
BOYNTON BEACH***

Strategic Plan Model for City of Boynton Beach

**Value-based principles that
describe the preferred
future in 15 years**

VISION

**Destination
“You Have Arrived”**

**Strategic goals that focus
outcome-based objectives and
potential actions for 5 years**

PLAN

**Map
“The Right Route”**

**Focus for one year – a work for
Mayor and City Commission,
management agenda for staff;
major projects**

EXECUTION

**Itinerary
“The Right Direction”**

**Principles that define the
responsibility of City
government and frame the
primary services – core service
businesses**

MISSION

**Vehicle
“The Right Bus”**

**Personal values that define
performance standards and
expectations for employees**

CORE BELIEFS

**Fuel
“The Right People”**

BOYNTON BEACH VISION 2039

Boyn顿 Beach Vision 2039

BOYNTON BEACH 2039 is a
SAFE COMMUNITY ⁽¹⁾ and **BEAUTIFUL COMMUNITY** ⁽²⁾

BOYNTON BEACH 2039 has vibrant destinations –
CONGRESS DISTRICT ⁽³⁾, **DOWNTOWN/CULTURAL DISTRICT** ⁽⁴⁾,
and **OTHER POTENTIAL DISTRICTS** ⁽⁵⁾.

BOYNTON BEACH 2039 is
LIVABLE COMMUNITY FOR ALL ⁽⁶⁾ with
FUN EXPERIENCES FOR ALL – RESIDENTS AND GUESTS ⁽⁷⁾ and
STRONG AND DIVERSE LOCAL ECONOMY ⁽⁸⁾

Boynton Beach Vision 2039

PRINCIPLE 1

SAFE COMMUNITY

► Means

1. All residents feeling and are secure – in their homes and throughout our Boynton Beach community
2. Active community policing culture and programs – police knowing and collaborating with the community, and positive working relationship based upon trust with residents and businesses
3. Timely and well-equipped response to all emergency calls for service
4. Community-wide visible Police presence throughout our Boynton Beach community
5. Top-quality public safety staffing, buildings, equipment and apparatus and training – staffing at authorized strength
6. Safe homes, buildings and construction sites complying with City codes and regulations
7. Access to quality mental health services and programs from public awareness, to initial response and to follow-through programs
8. Reduced juvenile criminal activity through an effective juvenile justice system and recreational programs focusing on our youth, including cadet programs and Explorers
9. Community reputation as “tough” on crime from quick apprehension to prosecution

PRINCIPLE 2

BEAUTIFUL COMMUNITY

► Means

1. Positive first impression through attractive, well-designed and well-maintained streets, medians, sidewalks, streetscapes and landscaping both public and private
2. Attractive and well-maintained parks throughout our Boynton Beach community
3. Minimal vacant lots and blighted properties, buildings and homes in our Boynton Beach community through a successful and effective CRA
4. Well-lighted streets, neighborhoods and major highway corridors throughout our Boynton Beach community
5. Clean Boynton Beach community without litter, trash or garbage
6. Colorful and vibrant planting – trees, flowers and shrubs, including use of native Florida plants
7. Distinctive-designed, well-maintained gateways and entrances with unique marquee signs I-95 and Federal Highway
8. HOA’s and property owners – businesses and home owners taking responsibility to beautify, to maintain and to clean landscaping, fencing and sidewalks

PRINCIPLE 3

CONGRESS DISTRICT

► **Means**

1. Variety of arts, culture and entertainment venues and businesses providing experiences creating a destination for our residents and regional visitors
2. Educational presence with major university/college/trade schools offices serving the needs of our residents
3. Well-designed, well-maintained greenspace for events, festivals, community gatherings
4. Major Community Center/Park and Recreational Facility serving the needs of residents in west Boynton Beach area
5. Unique multi-experiences venue with a variety of activities drawing residents and outside guest
6. Easy movement to and within the District through effective traffic management system, and alternative mobility modes
7. Variety of housing options for young, adults and seniors including town homes, condos, apartments and single-family homes
8. Vertical, mixed-use developments with retail/restaurants/offices and residential opportunities along our corridors

PRINCIPLE 4

DOWNTOWN/CULTURAL DISTRICT

► **Means**

1. Walkable and pedestrian friendly with wide sidewalks
2. Bars and entertainment businesses for adults providing variety of day-time and evening experiences
3. Convenient and easy access and parking
4. Effective City infrastructure to protect the District from flooding and to minimize the impacts of King Tides
5. Major full-service hotel with amenities
6. Nationally recognized arts destination with kinetic art throughout our Boynton Beach community
7. Expanded commercial development along our waterfront
8. Mangroves protected with expanded public access and recreational opportunities

PRINCIPLE 5

OTHER POTENTIAL DISTRICTS

► Means

1. Medical District
2. Marina District

PRINCIPLE 6

LIVABLE COMMUNITY FOR ALL

► Means

1. Well-maintained neighborhood infrastructure – streets, water, sewer and sidewalks
2. Choice of quality and affordable housing for families and individuals, including senior housing, including affordable housing options
3. Easy mobility throughout Boynton Beach with residents using a variety of modes
4. Residents taking pride and ownership in Boynton Beach community and in their neighborhood
5. “A” rated public schools – a reason for living in Boynton Beach
6. City and sponsored community events and festivals that bring our diverse community together
7. Traffic calming throughout our neighborhood to reduce speeding
8. Neighborhood sustainability programs and activities for existing neighborhoods and new developments
9. Residents actively involved and participating in the Village and neighborhood governance processes

PRINCIPLE 7

FUN EXPERIENCES FOR ALL – RESIDENTS AND GUESTS

► Means

1. Access to beach with amenities
2. Active fishing community with tournaments and recreational experiences
3. Diverse, expanded and active recreational programs and activities for all generations that are responsive to our community's needs
4. Access to the natural and open space areas for the enjoyment of our residents
5. Well-designed, well-maintained and upgraded diverse parks and playgrounds with a variety of venues/amenities
6. Specialty parks and park venues – skate park, dog park, splash pad, pickle ball, etc.
7. Top-quality, well-maintained municipal golf course with new clubhouse and 3-6-hole practice facility
8. Tennis Center serving the needs of our residents
9. Variety of community events and festivals attracting our residents and regional guests

PRINCIPLE 8

STRONG AND DIVERSE LOCAL ECONOMY

► Means

1. Higher median income for our residents through expanded business and opportunities
2. Home to a major corporation regional offices/headquarters
3. High-quality, locally owned and national restaurants and entertainment-based businesses
4. Variety of quality major hotels with amenities
5. University and college presence and top-quality programs
6. Trading school with career-oriented programs and opportunities for our residents
7. Culture of supporting entrepreneurial spirit and business development
8. Sports tourism destination for local and regional tournament
9. Modern office space options for businesses, including co-work space, Class "A" and new, modern office suites

***BOYNTON BEACH
CITY GOVERNMENT
OUR MISSION***

Boyn顿 Beach City Government

Our Mission

OUR BOYNTON BEACH CITY GOVERNMENT MISSION is to
act in a
FINANCIALLY RESPONSIBLE AND SOUND MANNER ⁽¹⁾
as we provide
CORE MUNICIPAL SERVICES ⁽²⁾,
QUALITY OF LIFE SERVICES ⁽³⁾ and
PLAN AND INVEST IN THE FUTURE ⁽⁴⁾
through a
HIGH PERFORMING CITY TEAM ⁽⁵⁾ and
ENGAGED BOYNTON BEACH COMMUNITY ⁽⁶⁾.

Boyn顿 Beach City Government

Our Mission

PRINCIPLE 1

FINANCIALLY RESPONSIBLE AND SOUND

► **Means**

1. Deliver City services in the most cost effective and efficient manner
2. Have stable revenue streams to fund City government through diverse revenue sources
3. Have clean financial audits
4. Have adequate resources to support defined City services and levels of service
5. Evaluate, adjust and eliminate City services responsive to changing community and resident's needs
6. Develop new and innovative programs to reduce costs
7. Have fund balances and reserves consistent with national standards and Boynton Beach city policies
8. Leverage City resources through community partnerships, grants and outside funding sources
9. Maintain appropriate cash reserves consistent with defined City policies

PRINCIPLE 2

CORE MUNICIPAL SERVICES **(Public Safety, Utilities, Sanitation, Streets)**

► **Means**

1. Provide essential municipal services responsive to our Boynton Beach community values and needs [
2. Hire, develop and retain a top-quality and diverse City workforce
3. Make City services easy and convenient for our residents
4. Continuously evaluate and improve City policies, systems and processes
5. Use appropriate information technology to better serve our Boynton Beach community, including online City service delivery
6. Know “best practices” and apply to Boynton Beach City Government service delivery and process improvements
7. Develop a reputation and receive awards for City organization and service “excellence”
8. Provide fair, equitable and consistent City services, processes and enforcement
9. Have accredited departments that meet and are exceeding national standards

PRINCIPLE 3

QUALITY OF LIFE SERVICES (Arts, Culture, Library, Parks, Recreation, Events)

► **Means**

1. Provide essential municipal services responsive to our Boynton Beach community values and needs [
2. Hire, develop and retain a top-quality and diverse City workforce
3. Make City services easy and convenient for our residents
4. Continuously evaluate and improve City policies, systems and processes
5. Use appropriate information technology to better serve our Boynton Beach community, including online City service delivery
6. Know “best practices” and apply to Boynton Beach City Government service delivery and process improvements
7. Develop a reputation and receive awards for City organization and service “excellence”
8. Provide fair, equitable and consistent City services, processes and enforcement
9. Have accredited departments that meet and are exceeding national standards

PRINCIPLE 4

PLAN AND INVEST IN THE FUTURE

► **Means**

1. Develop and update the Comprehensive Plan and master plans to guide future development and redevelopment
2. Have and maintain City reputation as business friendly and resident friendly regulations and processes
3. Monitor, plan and respond to changes in climate
4. Develop, update and fund an ongoing Capital Improvement Program/Community Investment Plan, including the upgrading City streets and infrastructure
5. Expand Boynton Beach local diverse economy through effective economic development and community redevelopment
6. Anticipate issues, trends, challenges and opportunities
7. Have the City – City Commission and Planning & Zoning aligned with Boynton Beach’s future direction – our Vision, Mission, Goals and Plans
8. Design future redevelopment and development projects to incorporate environmentally sustainable concepts
9. Expand City boundaries through fiscally responsible annexations

PRINCIPLE 5

HIGH PERFORMING CITY TEAM

► Means

1. Have all City Team-elected officials, appointed officials and departments working together as a highly effective City team – respecting each other's roles and responsibilities
2. Support creative thinking and innovative actions – a learning City organization
3. Have a City government organizational culture that empowering City employees to make decisions and take actions as they carry out their responsibilities
4. Build and maintain Management and Departmental Teams with common goals, defined roles and responsibilities and organized processes
5. Identify “best practices and applying to City government operations
6. Have training and personal/professional development programs for all City managers, supervisors and employees – full-time, part-time and seasonal
7. Develop systems and processes for recognizing and rewarding City employees for their contributions, achievements and accomplishments
8. Have timely communications for all – everyone has the same information

PRINCIPLE 6

ENGAGED BOYNTON BEACH COMMUNITY

► Means

1. Build positive relationships with our residents and community partners based upon mutual trust and respect
2. Inform our community (residents and businesses) in a timely, open/transparent and accurate manner using a variety of methods and platforms
3. Develop strong partnerships with community organizations, service clubs and other institutions
4. Develop an effective emergency communication system with residents and businesses
5. Develop City proactive communications mechanisms using a variety of platforms and processes
6. Listen to and strive to understand the input and feedback from the entire community – residents and businesses
7. Strengthen working partnerships with our community to welcome our diverse residents to our Boynton Beach community

CITY OF BOYNTON BEACH

PLAN 2024 – 2029

City of Boynton Beach

Goals 2029

Financially Sound City Government Providing Exceptional Services

Sound Local Economy

A Great Place to Live

A Safe, Clean and Attractive Community

Goal 1:

Financially Sound City Government

Providing Exceptional Services

OBJECTIVES

1. Provide a high level of City core services responsive to the needs of the entire Boynton Beach community
2. Build and maintain quality City infrastructure, facilities and equipment
3. Focus on and fund City core services and responsibilities
4. Deliver City services in an efficient, cost-effective manner
5. Leverage City resources through increases in grants and community partnerships
6. Build strong financial reserves consistent with City policies and national standards
7. Increase and diversify City revenues to support the defined services and service level, and major infrastructure projects

VALUE TO RESIDENTS

1. Value for your tax dollars
2. Responsible financial management by the City
3. City employees enjoy serving you
4. User-friendly staff and processes
5. Trust and confidence in the City government
6. Reliable delivery of core City services and responsibilities

SHORT-TERM CHALLENGES AND OPPORTUNITIES

1. More grants and outside funding sources with the resources to “match” and manage grants
2. Aging City facilities and infrastructure with deferred projects and the need for repairs and replacement
3. Shifting its grant strategy to being more project-driven to submit more successful applications
4. Maintaining full staffing for Police and Fire
5. Transitioning to more efficient processes to support the City’s needs
6. Retention and replacement of a top-quality City workforce dedicated to serving the Boynton Beach community in a very competitive employment environment
7. Increasing operating costs: pension, healthcare, medical supplies, raw materials, fuel/energy
8. Eliminating redundancies and finding synergies to help control cost and mitigate inflationary factors
9. Developing partnerships to address community issues like mental health, homeless and human services
10. Potential CRA boundary modifications to capture fiscal/tax growth

LONG-TERM CHALLENGES AND OPPORTUNITIES

1. Actions by the State of Florida impacting City finances, services, and home rule, revenue options
2. Focus on City mission and core services responsibilities
3. Having adequate staff to provide defined City services and implement City programs
4. Engaging our City employees
5. Community organizations looking to the City for major funding support
6. Recognizing/identifying/generating additional sources of revenues to offset recurring expenses (i.e., payroll/personnel services cost, technology needs, etc.)
7. Cyber and information security challenges

POLICY ACTIONS 2024 – 2025

1. Comprehensive City Infrastructure Improvement Plan Upgrade: Condition Assessment, Plan Development, Funding Mechanisms and Direction *Top Priority*
2. Road Resurfacing Program Expansion: Goal – “C” Rated by 2030: Policy Goal, Direction and Funding *High Priority*
3. Core City Services: Comprehensive Inventory of All Services, Services Prioritization, Service Level Definition and Integration into Budget FY 25 *High Priority*
4. Resiliency Action Plan: Implementation: Update Report, Direction and City Actions
5. Multi-Year Financial Plan Development: Plan Framework, Projections – Revenues and Expenditures, Presentation and Adoption **(New)**
6. City Financial Policies: Review and Refinement **(from OTH)**
7. Community-Wide Survey/Feedback Strategy/Action Plan: Goals, Best Practices, Report with Options, Direction and City Actions **(from OTH)**
8. Independent City Auditor: Concept Definition, Best Practices, Report with Options, Draft Charter Amendment, Direction and City Actions **(New)**

POLICY ACTIONS 2024 – 2025

9. “Rainy Day” Fund Creation: Goals, Best Practices, Report with Options, Direction and Implementation Action **(New)**
10. New/Expanded Revenue Source: Legal Framework, Best Practices, Report with Options, Direction and Implementation **(New)**

MANAGEMENT ACTIONS 2024 – 2025

1. Fire Equipment Upgrades: Direction and Funding Budget FY 24-25 Handheld Radio Replacement (\$800,000) *Top Priority*
2. TPA Projects Grants: Direction and Application *High Priority*
3. Fire Rescue Service Contracts: Contract with City of Gulf , Call Volume, Cost of Service, Cost Recovery Options, Report with Recommendations, Direction and Contracts Approval *High Priority*
4. Procurement Policy and Process Refinement: Review Current, Best Practices, Draft Refinements and Adoption **(New)**
5. City Organization Restructure: Update Reports **(from OTH)**

[Note: New = Added during Interviews; OTH = On the Horizon in 2023]

MANAGEMENT IN PROGRESS 2024 – 2025

1. IAS Accreditation for the Building and Community Standards Divisions: Completion
2. Community Rating System Maintenance: Ongoing
3. Sale of Cemetery Lots: Update Sale Policy and Enforcement
4. Web-Based Cemetery Information Management System Plotbox Implementation: Completion
5. Citywide Records Management Training: Completion
6. Expired Rental License/COU Inspection Initiative: Implementation (City Clerk): Ongoing
7. CARES Program – Reserve Firefighter Program Integration: Ongoing
8. Administrative Policy Update: Completion
9. Employment Engagement Program Planning: Completion
10. City Internship Program Development: Ongoing
11. Procedures on Minor Accidents with Minimal Damage Review: Ongoing
12. Customer Journey Mapping: Completion
13. GIS Upgrades: Completion

MANAGEMENT IN PROGRESS 2024 – 2025

14. Marketing Policies – Logo Use, I-95 Billboard, Video/Photos, Water Tower, Utility Inserts & Copy
15. Updated List of Current/Contacts of Neighborhood Associations: Ongoing
16. Online Photo & Video Files: Ongoing
17. City Standardization Brand/Marketing Policy and Guidebook Development: Completion
18. Internal Controls Review: Ongoing
19. AP Automation – Electronic Payment Processing and Purchase Order Automation: Completion
20. Citywide Asset Valuation: Completion
21. Water Master Plan and Feasibility Study: Completion
22. Lead and Copper Rule: Inventory Completion
23. Cybersecurity Project for the Utility: Completion
24. AssetWorks Work Order System – Capital Projects: Completion

MAJOR PROJECTS 2024 – 2025

1. Old Fire Station 2 Logistics and Public Safety Fleet Facility: Completion
2. EOC Renovation
3. East Water Treatment Plant Upgrade Projects: Completion
 - a. Generator Replacement
 - b. VFD Replacement
 - c. Structural Repairs
4. Lakeside Gardens Stormwater Drainage and Water Main Improvements Project: Construction
5. Hester Center Phase One
6. New Fire Station Recall System: Order and Implementation
7. Water Quality Facility Remodel: Completion
8. Town of Hypoluxo Septic to Sewer Grant Project: Completion
9. Lift Station 410 and 414 Connection to Force Main Project: Completion
10. Lake Shore Haven Canal Culvert Repair Project: Completion and Funding
11. Master Lift Station 317 Major Rehabilitation Upgrades Project: Completion
12. Heart of Boynton Stormwater Improvement Projects: Completion (HazMat Mitigation Grant)
13. San Castle Neighborhoods Improvements (Utilities and Public Works) Projects: Completion
14. West Water Treatment Plant Membranes and Train Replacement and Electrical & SCADA Upgrades: Completion
15. SE 1st Street – Construction Roadway Improvement Projects: Completion

MAJOR PROJECTS 2024 – 2025

16. SE 36th Ave (Gulfstream Blvd) Road Rehabilitation Project: Completion
17. Fire Station #5 – Generator & Fuel Tank Replacement: Completion
18. Street Paving (Non-ARPA) Projects: Completion
19. Fire Station 3 Design (**from OTH**)
20. Water Meter Replacement Project: Ongoing

ON THE HORIZON 2025 – 2029

1. City Proactive Communication Strategy/Action Plan: Goals/Outcomes, Best Practices, Report with Options, Direction and Funding
2. City Pension: Future Funding
3. Budget Reduction Plan: Goals, Report with Options and Direction
4. Fire Equipment Upgrades: Direction and Funding Budget FY 25-26 for Self-Contained Breathing Apparatus Replacement (\$1million)
5. AssetWorks Work Order System: Parks Maintenance and Streets Maintenance

ACTIONS COMPLETED 2023 – 2024

1. Rate Stabilization Fund: Report with Options, Multi-Year Funding Strategy, Policy Direction and Action Plan – Short Term (Policy Action)
2. Public Safety Impact Fees: Review and Direction (Policy)
3. Fire Equipment Upgrades: Direction and Funding – Bullet Proof Vests Replacement (\$50,000) (Management)
4. Building Department Website: Upgrade (MIP)
5. Instant Permits for Sound Proofing: Completion (MIP)
6. Genesys Call Center Software: Implementation (MIP)
7. Rock Solid: Implementation (MIP)
8. Whistleblower Program: Implementation (MIP)
9. “OIIA” Office of Internal Investigation Policies and Procedures Review: Completion (MIP)
10. Budget Automation: Completion (MIP)
11. GASB 96 (Software Reporting) Implementation: Completion (MIP)
12. County wide Fire Rescue Operational Policies for Mutual Aid Continuity: Completion (MIP)
13. Gridics/Sages Project Module: Completion (MIP)
14. Sages Archive (Laserfiche): Completion (MIP)
15. P&Z/D Department Strategic Plan Development: Completion (MIP)
16. Development Application Process Evaluation and Revision: Completion (MIP)
17. AssetWorks Work Order System: Fleet Maintenance and Facilities Management: Completion (MIP)
18. Datrium Server Replacement: Completion (MIP)
19. Fire Training Facility Upgrades: Completion (MP)

Goal 2: Strong Local Economy

OBJECTIVES

1. Redevelop the Congress District consistent with vision and master plans
2. Develop Downtown/Cultural District through completion of five major development projects
3. Have more job opportunities for our Boynton Beach residents
4. Have a major university/college/trade school presence in Boynton Beach
5. Expand experienced-based entertainment businesses – restaurants, bars, live performances, etc.
6. Develop modern office spaces options – office suites, co-work spaces, Class “A”, internet cafes, etc.
7. Develop a vibrant Marina District

VALUE TO RESIDENTS

1. Protection of property values
2. Expanded commercial tax base
3. Opportunities to work near home
4. Increase in residential options in mixed use developments
5. More reasons to live in Boynton Beach
6. Greater pride in our Boynton Beach community

**SHORT-TERM
CHALLENGES AND OPPORTUNITIES**

1. Lack of quality hotels
2. Lack of higher education presence
3. Developing a vision for the future and working with different stakeholders for Mall area redevelopment
4. Enhancing Boynton Beach's reputation as "business friendly"
5. Attracting a major corporation
6. Lack of major entertainment venue
7. Defining Boynton Beach's vision and brand
8. Potential CRA boundary modifications to capture fiscal/tax growth
9. Developing Boynton Beach potential for sports tourism

**LONG-TERM
CHALLENGES AND OPPORTUNITIES**

1. Lack of quality Class "A" office space
2. Having a dynamic City economic development policies and programs
3. Overcoming resistance to change and new development opportunities
4. Lack of co-work space in Boynton Beach
5. Attracting high tech businesses to Boynton Beach
6. Uncertain global and national economy
7. Post-pandemic business model with employees working remotely

POLICY ACTIONS 2024 – 2025

1. Citywide Economic Development Policy/Action Plan: Development and Adoption (including City Economic Incentives) Top Priority
2. Downtown Parking Master Plan: Goals/Outcomes, Plan Development, Direction, City Role and Funding Mechanism Top Priority
- 3a. Waterfront Master Plan Development: Vision, Plan Development, Direction and Adoption **(Modified)** High Priority
- 3b. Marina Development: Goals/Outcomes Property Identification – Private and Public, Location Determination, Concept Design, Plan Development and Funding Mechanism **(Modified)** High Priority
4. Strategic Annexations: Analysis of Impacts, Report with Options, Direction and Implementation High Priority
5. Congress District Redevelopment Plan/Overlay: Vision, Plan Development, Overlay Establishment, Direction and City Actions High Priority
6. Boutique Hotel Strategy: Problem Analysis, Report with Options, Direction and Development Agreement **(from OTH)**
7. Business Tax Incentive Policy/Program: Options and Direction **(New)**
8. King Tide Action Plan” Outcomes, Best Practices, Direction and City Actions (including Sea Wall) **((from OTH))**

POLICY ACTIONS 2024 – 2025

9. Grocery Store Attraction Strategy: Goal, Direction and City Actions **((from OTH))**
10. Strategic Land Acquisition: Identify Parcel, Direction and Funding **(from OTH)**
11. “Build Your Own Business – One-Stop Shop: Goals/Desired Outcomes, Process Review, Best Practices, Report with Options, Direction and Implementation **(New)**
12. Business Grants Program: Goals/Outcomes, Best Practices, Report with Options and Funding Mechanism and Direction **(from OTH)**
13. Business Liaison Program Development: Best Practices, Report with Options, Direction and City Actions **(from OTH)**

MANAGEMENT ACTIONS 2024 – 2025

1. Downtown Projects (5): Developer-Driven Permitting and Construction
 - a. Town Square Top Priority
 - b. Broadstone
 - c. Village at East Ocean
 - d. The Pierce
 - e. One Ocean
2. Comprehensive Plan: Review, Update and Adoption Top Priority
3. Indoor Entertainment Regulations: Review and Update High Priority

CRA ACTIONS 2024 – 2025

1. TIF Policy: Review and Refinement
2. Private Marina Development: Direction and City Actions
3. 2016 CRA Plan: Evaluation and Update (including Boundary Modifications)
4. 2016 CRA Plan: Evaluation and Update (including Boundary Modifications)

MANAGEMENT IN PROGRESS 2024 – 2025

1. Hi-Rise Fire Requirements Ordinance: Revision and Adoption
2. Downtown Stormwater Modeling Evaluation for Downtown Watershed and Heart of Boynton: Completion
3. Inflow and Infiltration Condition Assessment: Completion
4. Business Engagement and Outreach: Ongoing
5. Economic Development Marketing Strategy: Ongoing
6. Land Development Regulations Review and Revision: Ongoing (**from OTH**)
7. Downtown Policing Zone, Downtown Policing Unit, and Downtown Policing Initiatives Implementation: Completion (**from OTH**)
8. Minority Businesses Enterprise Program: Development (**from OTH**)
9. Small Business Grant Program : Ongoing (**from OTH**)

ON THE HORIZON 2025 – 2029

1. College/University Development: Goals/Outcomes, Direction and City Actions
2. Arts District Development: Direction and Next Steps
3. Office Space Development: Goals/Outcomes, Plan Development, City Role, Direction and City Actions
4. Workforce Development Initiative: Goals, City Role, Report with Options, Direction and City Actions
5. Beach Pier: Feasibility Study: Completion, Direction and Funding Mechanism
6. New Economic Incentive Programs: Report with Options, Direction and Funding
7. Medical Overlay: Establishment
8. Seacrest Overlay: Establishment
9. Station Area District Plan: Establishment
10. Woolbright Corridor Plan: Establishment
11. Mall Redevelopment Plan: Vision, Working with Property Owners, Master Plan Development, City Role/Developer Role, Direction and City Actions (**Move to OTH**)

Goal 3: A Great Place to Live

OBJECTIVES

1. Have greater ease in mobility within Boynton Beach including East-West connectivity through expand mobility options
2. Upgrade parks, park venues and sports fields
3. Work with Palm Beach School District to improve the quality of schools and educational programs – goal: “A” rated schools
4. Develop a new park/major recreation center in west Boynton Beach
5. Develop new quality housing options – single family homes, condos, town homes, apartments
6. Becoming a walkable and bike-friendly community

VALUE TO RESIDENTS

1. More choices for your leisure time within Boynton Beach
2. More housing choices within Boynton Beach
3. Ease movement within Boynton Beach
4. Convenient access to parks
5. Greater pride in Boynton Beach
6. Walkable and bikeable community

**SHORT-TERM
CHALLENGES AND OPPORTUNITIES**

1. Working with Palm Beach School District to have higher rated Boynton Beach schools
2. Becoming a more walkable and bike-friendly community through Complete Streets implementation
3. Lack of downtown area/business support for events similar to surrounding cities
4. Enhancing east-west mobility options for our residents
5. Lack of beach parking
6. Working with transportation partners – FDOT and TPA – for the benefit of our Boynton Beach community
7. City Cemetery nearing capacity
8. Lack of major park/recreational venue in west Boynton Beach
9. Lack of community gathering/event space(s) in west Boynton Beach

**LONG-TERM
CHALLENGES AND OPPORTUNITIES**

1. Connection with the community as City demographics change
2. Responding to trends in leisure and recreation – pickleball, flag football, e-sports, etc.
3. Competition between recreation sports versus amateur professional sports
4. Older and deteriorating homes
5. Conflict between open space and public access and use of greenspaces
6. Expanding Cultural Center's programming and performances
7. Lack of capacity for sports tourism
8. Partnering with schools for joint recreational uses
9. Lack of funding for parks
10. Trend: less interest in homeownership – desire for options
11. Community resistance to change

POLICY ACTIONS 2024 – 2025

1. Comprehensive Mobility Plan: Goals/Outcomes, Plan Development, Direction and City Actions, including walking, biking, golf carts, scooters, e-bikes and other mobility options
- 2a. Cemetery Expansion: Goal – More-Grave Sites, Property Identification, Funding Mechanism and Direction (**Modified**)
- 2b. Cemetery Long-Term Plan Development: Goals/Vision, City Role, Best Practices, Report with Options, Direction and Funding Mechanism (**Modified**)
3. City Branding/Marketing Program – Showcasing Boynton Beach: Best Practices, Report with Options, Direction and Funding Mechanism (**Moved from Goal 1**)
4. Additional Outdoor Venues for Events and Festivals: Community Needs, Location Options Identification, Report with Options and Funding Mechanism, Direction and Implementation (**New**)
5. City Marques Additional/Larger: Goals, Additional Locations, Marque Design, Report with Options, Costs and Funding, Direction and Implementation (**New**)
6. Homeless Strategy/Action Plan: Goals/Outcomes, Best Practices, Report with Options, Direction, City Role/Partners and City Actions (**from OTH**)

High Priority

POLICY ACTIONS 2024 – 2025

7. Pickleball Court Expansion: Community Need, Locations, Report with Options, Direction and Funding (**from OTH**)
8. Street and Streetscape Maintenance Enhancement – South of MLK: Outcomes, Report with Options, Costs and Funding, Direction and Implementation (**New**)
9. Federal Highway Bike Lanes: Goal – Bike-Friendly Community, Direction and City Actions (with FDOT) (**from OTH**)
10. Boynton Beach Prominent Citizens Recognition and Contributions: Goals/Outcomes, Best Practices, Report with Options, Direction and Program Initiation (**from OTH**)
11. Park Maintenance Enhancement: Service Level Definition, Staffing Needs, Report with Options and Funding, Direction and Implementation (**from OTH**)
12. Schools Relationship and Collaboration Strategy: Goals/Outcomes, Key Issues, Collaboration with County Schools, Joint Showcasing Successes, Joint Facilities Use, Direction and City Action (**from OTH**)
13. Parks Bond Program: Project Identification, Report with Options, Staff Capacity, Public Input and Timing, Direction and City Actions (**from OTH**)
14. Eco Park Enhancement Project: Upgrade Needs, Invasive Plan Removal, Trail Development, Report with Options, Costs and Funding, Direction and Implementation (**New**)

POLICY ACTIONS 2024 – 2025

15. Stormwater Management and Flooding Reduction Plan: Goals, Plan Development, Project, Funding Mechanism and Direction **(from OTH)**
16. Senior Center Upgrade: Needs Assessment, Report with Options, Costs and Funding, Direction and Implementation **(from OTH)**
17. Speed Limits with Palm Beach County: Review, Report and Direction **(from OTH)**

MANAGEMENT ACTIONS 2024 – 2025

1. Artificial Coral Reef Project: Grant Funding and Completion
2. Park/Playground Equipment Inventory and Replacement Schedule: Development and Funding Mechanism

High Priority

CRA ACTIONS 2023 – 2024

1. MLK Centennial Development Project: Next Steps
2. Ride Share Pilot Project: Evaluation and Next Steps

Completed

Completed

MANAGEMENT IN PROGRESS 2024 – 2025

1. Arts and Cultural Center/Library Outside Building Signage
2. Amphitheater Rentals – Revenue Generating Policies
3. Community Event Committee: Initiation
4. “Helping Seniors” Program: Creation
5. Golf Course Maintenance Equipment Replacement: Completion
6. Park Ranger Informational Program: Completion
7. Wi-Fi Added to Parks: Completion
8. Recreation Programs & Events Expansion at Neighborhood Parks: Ongoing
9. PAL Program Expansion: Next Steps **(from OTH)**

MAJOR PROJECTS 2024 – 2025

1. Woman’s Club Building Major Upgrade Projects: Completion
2. Golf: Invasive Trees Removal: Completion (State Mandate)
3. Water Pump for Golf Course Irrigation Repairs: Completions
4. Ezell Hester Sports Complex Facility Project: Construction Completion
5. Eco Park Development: Award and Construction Completion
6. Arts/Cultural Center Auditorium Project: Completion
7. Little League Park Renovations Project Phase 2: Completion
8. Little League Park Privacy Wall Project: Completion
9. Traffic Calming Policy/Projects: Completion

ON THE HORIZON 2025 – 2029

1. Comprehensive Traffic Management Study/Plan: Assessment, Report with Options and Projects, Direction and Funding Mechanism
2. Boynton Beach Identity and Brand: Definition and Marketing Plan
3. Additional Playground for All Abilities: Direction and Funding
4. Traffic Signal Synchronization Plan: Goals/Outcomes, Best Practices, Report with Options, Direction and City Actions

ACTIONS COMPLETED 2023 – 2024

1. Vendor Revenue Structure (MIP)
2. Golf Clubhouse Remodel: Completion (MP)
3. Little League Park Renovations Project Phase 1: Completion (MP)

Goal 4: A Safe, Clean and Attractive Community

OBJECTIVES

1. Have residents feeling safe – any place within Boynton Beach
2. Have welcoming and distinctive entrances to Boynton Beach – “positive first impression”
3. Have a low crime rate
4. Have a clean community – no trash, litter or garbage
5. Have attractive medians, streetscapes and landscaping both public and private

VALUE TO RESIDENTS

1. Feeling safe anywhere in our Boynton Beach community
2. Protection of property values
3. Greater pride in our Boynton Beach community
4. Timely and appropriate response to an emergency call for service
5. You know when you are home in Boynton Beach
6. Trust in your Police Department

**SHORT-TERM
CHALLENGES AND OPPORTUNITIES**

1. Increasing the attractiveness of our entrances to Boynton Beach – I-95 and Federal Highway
2. Massive reductions and shortages of people entering and choosing careers in Police and Fire
3. Implementing our Real Time Crime Center and being able to integrate with our current and new systems
4. Enhancing street lights to reduce dark areas in our Boynton Beach community
5. Aging Fire Station 3 needing rebuild or replacement
6. Involving our residents and City funding for community cleanup and trash removal
7. Increasing use of technology to create a safer community – LPR, community cameras, drones, speed bumps, etc.
8. Increasing criminal activities and violent crimes from our residents and outside forces

**LONG-TERM
CHALLENGES AND OPPORTUNITIES**

1. Community culture of throwing trash and littering our community
2. Expanding PAL programs
3. Addressing the homeless situation and minimizing the negative impacts on our Boynton Beach community
4. Lack of mental health programs and services responsive to the needs of our Boynton Beach community
5. Having residents and businesses understanding and sharing responsibilities to create a safe and attractive Boynton Beach community
6. Having the courage and support to enforce current City codes and regulations
7. Having safe buildings and homes
8. Increasing costs and production delays for the goods and services needed to run the Citywide
9. Having effective prosecution of criminals

POLICY ACTIONS 2024 – 2025

1. Crime Reduction Action Plan: Targeted Goal Definition, Problem Analysis/Root Causes, Report with Options and Action Plan with Steps Top Priority
2. Entrances Signs Plan: Goals/Outcomes, Design, Locations, Direction and Funding Mechanism High Priority
3. Major Corridor Beautification Plan: Goals/Outcomes, Report with Options, Direction and City Actions High Priority
4. Real Time Crime Center Activation: Staffing, Funding and Implementation **(New)**
5. Comprehensive Street Light Policy and Requirements: Goal – Better Lighting, Policy and Requirements Review, Report with Options, Costs and Funding, Direction and Implementation Plan **(New)**
6. School Zone Cameras Implementation: Update Report and Next Steps **(New)**
7. Comprehensive City Beautification Plan Development: Goals/Outcomes, Best Practices, Report with Options – Projects/Programs, Costs and Funding, Direction and Implementation Steps (developed by new Division) **(New)**
8. Neighborhood Beautification Project: Goals/Outcomes, Best Practices, Report with Options, Direction and Funding **(from OTH)**

POLICY ACTIONS 2024 – 2025

9. Undergrounding Utilities: Goals Definition, Plan with Costs Development, Funding Mechanism and Direction **(from OTH)**
10. Crime Prevention Through Environmental Design [CPTED] for Boynton Beach: Goals Definition, Best Practices, Report with Options, Costs and Funding, Direction and Implementation Steps **(New)**
11. Sidewalk Cleaning Policy and Compliance: Goals Definition, Best Practices, Roles and Responsibilities, Report with Options and Enforcement Tools, Direction and Implementation Steps **(New)**
12. Bus Stops with Trash Cans: Goal, Report with Options, Direction, Funding and Implementation **(New)**
13. Holiday Light Electrical Outlets: Outcomes, Options, Direction, Funding and Installation **(New)**
14. Juvenile Crime Reduction Program: Goals/Outcomes, Best Practices, Direction and City Actions **(from OTH)**
15. New and Emerging Sports Venues and Programs: Community Needs, Best Practices, Community Needs Assessment, Report with Options, Costs and Funding, Direction and implementation Steps **(New)**
16. City Mural Policy and Programs: Goals Definition, Best Practices, City Role, Report with Options, Direction and Implementation Steps **(New)**
17. Power Pole Color – Teal: Goals, City Role, Direction and City Next Steps **(New)**

MANAGEMENT ACTIONS 2024 – 2025

1. “Re-Imagining Policing” Project: Development and Implementation (with Robust Training Programs and Incorporating Community Policing Concepts) **(Modified)**
2. Art Projects in 2023-24: Plan Development and Completion
3. Beautification Division Creation: Direction, Funding, Mission Definition and Work Program for 1st Year **(New)**

High Priority

MANAGEMENT IN PROGRESS 2024 – 2025

1. Lien Amnesty Program: Development
2. ISO Rating Review: Completion
3. CIT Trained and Certified: Completion
4. Community Cleanup Program: Ongoing
5. Community Cameras: Ongoing
6. Clean Sidewalk Program: Ongoing
7. Community Planting Program: Ongoing

MAJOR PROJECTS 2024 – 2025

1. Public Safety Dock Project at Oyer Park: Completion
2. Radio Tower Replacement: Completion
3. Street Lights Replacement Program: Ongoing **(Policy)**

ON THE HORIZON 2025 – 2029

1. Community Policing Action Plan: Goals/Outcomes, Best Practices, Report with Options, Direction, Funding and City Actions (Remove)
2. U.S. 1 Lighting Plan: Report with Options, Direction, Funding and City Actions
3. Neighborhood/HOA Accountability Plan: Direction and City Actions (related to public safety issues/concerns)

ACTIONS COMPLETED 2023 – 2024

1. Development Process and Community Standards Education Program: Development (MIP)
2. Police Records Management System: Implementation (MIP)
3. Active Drone Pilots on Every Shift: Completion (MIP)
4. Emergency Field Force Unit: Establishment (MIP)
5. Heart of Boynton Unity Project (MIP)

CITY OF BOYNTON BEACH ACTION AGENDA 2023 – 2024

City of Boynton Beach

Policy Agenda

2023 – 2024

TOP PRIORITY

**Comprehensive City Infrastructure Improvement Plan Upgrade:
Condition Assessment, Plan Development, Funding Mechanisms and Direction**

**Mall Redevelopment Plan:
Vision, Working with Property Owners, Master Plan Development,
City Role/Developer Role, Direction and City Actions**

**Citywide Economic Development Policy/ Action Plan:
Development and Adoption**

**Downtown Parking Master Plan:
Goals/Outcomes, Plan Development, Direction, City Role and Funding Mechanism**

**Crime Reduction Action Plan:
Problem Analysis, Report with Options and Action Plan**

**City Branding/Marketing Program Development:
Best Practices, Report with Options, Direction and City Actions**

HIGH PRIORITY

**Entrances Signs/Beautification Plan:
Goals/ Outcomes, Design, Locations, Direction and Funding**

**City Branding/Marketing Program Development:
Best Practices, Report with Options, Direction and City Actions**

**Major Corridor Beautification Plan:
Goals/Outcomes, Report with Options, Direction and City Actions**

**Road Resurfacing Program Expansion:
Direction and Funding**

**Waterfront Master Plan/Marina Expansion:
Goals/Outcomes, Development and Direction**

**Core City Services:
Comprehensive Inventory of All Services, Services Prioritization,
Service Level Definition and Integration into Budget FY 25**

**Strategic Annexations:
Analysis of Impacts, Report with Options, Direction and Implementation**

**Congress District Redevelopment Plan/Overlay:
Vision, Plan Development, Overlay Establishment, Direction and City Actions**

City of Boynton Beach

Management Agenda

2023 – 2024

TOP PRIORITY

Downtown Projects (5): Developer-Driven Permitting and Construction

- a. Town Square
- b. Broadstone
- c. Village at East Ocean
- d. The Pierce
- e. One Ocean

Comprehensive Plan: Review, Update and Adoption

Traffic Calming Policy/Projects: Review, Direction and Funding

Fire Equipment Upgrades: Direction and Funding – Handheld Radio Replacement (\$800,000)

HIGH PRIORITY

**TPA Projects Grants:
Direction and Application**

Fire Rescue Service Contracts:

**Contract with City of Gulf , Call Volume, Cost of Service, Cost Recovery Options,
Report with Recommendations, Direction and Contracts Approval**

**“Re-Imagining Policing” Project:
Development and Implementation**

**Art Projects in 2023-24:
Plan Development and Completion**

**Indoor Entertainment Regulations:
Review and Update**

**Artificial Coral Reef Project:
Grant Funding and Completion**

City of Boynton Beach

Management in Progress

2023 – 2024

IAS Accreditation for the Building and Community Standards Divisions: Completion

Community Rating System Maintenance: Ongoing

Sale of Cemetery Lots: Update Sale Policy and Enforcement

Web-Based Cemetery Information Management System Plotbox Implementation: Completion

Citywide Records Management Training: Completion

Expired Rental License/COU Inspection Initiative: Implementation (City Clerk): Ongoing

CARES Program – Reserve Firefighter Program Integration: Ongoing

Administrative Policy Update: Completion

Employment Engagement Program Planning: Completion

City Internship Program Development: Ongoing

Procedures on Minor Accidents with Minimal Damage Review: Ongoing

Customer Journey Mapping: Completion

GIS Upgrades: Completion

Marketing Policies – Logo Use, I-95 Billboard, Video/Photos, Water Tower, Utility Inserts & Copy

Updated List of Current/Contacts of Neighborhood Associations: Ongoing

Online Photo & Video Files: Ongoing

City of Boynton Beach

Management in Progress

2023 – 2024

City Standardization Brand/Marketing Policy and Guidebook Development: Completion

Internal Controls Review: Ongoing

AP Automation – Electronic Payment Processing and Purchase Order Automation: Completion

Citywide Asset Valuation: Completion

Water Master Plan and Feasibility Study: Completion

Lead and Copper Rule: Inventory Completion

Cybersecurity Project for the Utility: Completion

AssetWorks Work Order System – Capital Projects: Completion

Hi-Rise Fire Requirements Ordinance: Revision and Adoption

Downtown Stormwater Modeling Evaluation for Downtown Watershed and Heart of Boynton: Completion

Inflow and Infiltration Condition Assessment: Completion

Business Engagement and Outreach: Ongoing

Economic Development Marketing Strategy: Ongoing

Land Development Regulations Review and Revision: Ongoing (OTH)

Downtown Policing Zone, Downtown Policing Unit, and Downtown Policing Initiatives Implementation: Completion (OTH)

City of Boynton Beach

Management in Progress

2023 – 2024

Minority Businesses Enterprise Program: Development (OTH)

Small Business Grant Program : Ongoing (OTH)

Arts and Cultural Center/Library Outside Building Signage

Amphitheater Rentals – Revenue Generating Policies

Community Event Committee: Initiation

“Helping Seniors” Program: Creation

Golf Course Maintenance Equipment Replacement: Completion

Park Ranger Informational Program: Completion

Wi-Fi Added to Parks: Completion

Recreation Programs & Events Expansion at Neighborhood Parks: Ongoing

PAL Program Expansion: Next Steps (OTH)

Lien Amnesty Program: Development

ISO Rating Review: Completion

CIT Trained and Certified: Completion

City of Boynton Beach

Management in Progress

2023 – 2024

Community Cleanup Program: Ongoing

Community Cameras: Ongoing

Clean Sidewalk Program: Ongoing

Community Planting Program: Ongoing

City of Boynton Beach

Major Projects

2023 – 2024

Old Fire Station 2 Logistics and Public Safety Fleet Facility: Completion

EOC Renovation

East Water Treatment Plant Upgrade Projects: Completion

- a. Generator Replacement
- b. VFD Replacement
- c. Structural Repairs

Lakeside Gardens Stormwater Drainage and Water Main Improvements Project: Construction

Hester Center Phase One

New Fire Station Recall System: Order and Implementation

Water Quality Facility Remodel: Completion

Town of Hypoluxo Septic to Sewer Grant Project: Completion

Lift Station 410 and 414 Connection to Force Main Project: Completion

Lake Shore Haven Canal Culvert Repair Project: Completion and Funding

Master Lift Station 317 Major Rehabilitation Upgrades Project: Completion

Heart of Boynton Stormwater Improvement Projects: Completion (HazMat Mitigation Grant)

San Castle Neighborhoods Improvements (Utilities and Public Works) Projects: Completion

West Water Treatment Plant Membranes and Train Replacement and Electrical & SCADA Upgrades: Completion

City of Boynton Beach

Major Projects 2023 – 2024

SE 1st Street – Construction Roadway Improvement Projects: Completion

SE 36th Ave (Gulfstream Blvd) Road Rehabilitation Project: Completion

Fire Station #5 – Generator & Fuel Tank Replacement: Completion

Street Paving (Non-ARPA) Projects: Completion

Fire Station 3 Design and Construction (OTH)

Water Meter Replacement Project: Ongoing

SE 36th Ave (Gulfstream Blvd) Road Rehabilitation Project: Completion

Woman's Club Building Major Upgrade Projects: Completion

Golf: Invasive Trees Removal: Completion (State Mandate)

Water Pump for Golf Course Irrigation Repairs: Completions

Ezell Hester Sports Complex Facility Project: Construction Completion

Eco Park Development: Award and Construction Completion

Arts/Cultural Center Auditorium Project: Completion

Little League Park Renovations Project Phase 2: Completion

Little League Park Privacy Wall Project: Completion

Traffic Calming Policy/Projects: Completion (Mgmt)

City of Boynton Beach

Major Projects

2023 – 2024

Public Safety Dock Project at Oyer Park: Completion

Radio Tower Replacement: Completion

Street Lights Replacement Program: Ongoing (Policy)